

Collaborative Communication Overview



Communication is easy when we're all in agreement, but organizations that are always in agreement are missing crucial opportunities for growth, lack an innovative edge, and likely have tensions brewing under the surface. The Collaborative Communication Workshop is designed to help individuals and organizations navigate creative tension in order to achieve mutual understanding and ultimately, optimal results. During this workshop, participants will venture outside their comfort zone and learn how to survive in the unknown with new skills and better relationships, while having fun in the process.

How Collaborative Communication Workshop Works:

This module is a blend between presentation and discussion along with experiential and role-playing activities. Based on the belief that most conflicts between people are caused by miscommunication rather than malice. Our facilitators teach and reinforce effective communication skills and give participants opportunities to practice.

This workshop focuses on five primary interrelated components of effective communication:

1. Clarity
2. High Quality Listening
3. Understanding Mental Models and how people make inferences with limited data based on their past experiences and pre-existing assumptions about other people or situations
4. Reflection and taking the time to reflect on our default reactions to difficult situations and how this is affected by our mental models

5. Balancing the behaviors of advocacy and inquiry in an effort to gain deeper understanding about a situation or belief, rather than trying to "win" an argument.

At the conclusion of your meeting, a skillfully facilitated debrief identifies your group's capabilities and opportunities for development and ensures maximum transfer of learnings and commitments.

Your team's outcome? Renewed connection, skills, confidence and energy for the work ahead - whatever it may bring.

Learning Outcomes

- Practice effective inquiry and advocacy
- Explore the importance of high quality communication - up, down and across teams and boundaries
- A deepened sense of connection and team cohesion

Clients Say

"Synergy's program was an excellent teambuilding choice for our international group. It was an engaging activity that far exceeded our expectations. We look forward to working more with Synergy in the future."

—Mark Olesen, VP of SaaS,
Hewlett Packard